



Lesley Goodburn

Head of public involvement and engagement, NICE

Working alongside people and communities: Our vision

To have a best-practice approach to involvement and engagement, to improve the impact of our guidance and ensure the best care for people and communities.

Our five core areas of focus



Our plan for 2026/27

Vision

To have a best practice approach to involvement and engagement, to improve the impact of our guidance and ensure the best care for people and communities.

5 areas of focus

Impactful involvement and engagement:
involve the right people and communities.

Tailored approaches:
tailor the way we involve people and communities.

An innovative culture:
test with, and learn from, new and innovative ways to work alongside people and communities.

Productive partnerships:
transform our approach and ways of working with partners.

Focus on people first:
embed a culture of curiosity for involvement and engagement across NICE.

Projects

Horizon scanning, surveillance & prioritisation.

Process mapping across all involvement – develop new single operating procedure to include narrative data.

Engagement work to elicit feedback from people and communities to include carers and health inclusion groups.

Real world evidence, insight databasing and development of narrative approaches.

Network of networks.

Delivery of the PIPER toolkit linked to uptake.

Value and impact.

Short-term and medium-term improvements to committees project to include improving experiences of care.

Facilitators

People and Communities Network

Voluntary and Community Sector Network

NICE Staff Involvement Champions

NICE

Network of Networks

